

Network engineer with 5+ years of hands-on experience across MSP, healthcare, financial, and enterprise environments. Strong on Cisco infrastructure, enterprise wireless design, Microsoft 365 administration, network security, and automation. Comfortable owning projects end to end, serving as the senior escalation point across vendors and ISPs, and being the trusted technical advisor in front of clients.

CORE COMPETENCIES

Networking	Cisco IOS, Meraki, Routing Protocols (OSPF, EIGRP), SD-WAN, VPN, QoS	Wireless	Ekahau, Hamina, RF Heat Mapping, Site Surveys, High-Density WLAN, SSID Architecture
Firewalls	Cisco Meraki, Fortinet, Cisco ASA, Palo Alto, Firewall Policy, IDS/IPS, ACLs	Microsoft	Microsoft 365, Active Directory, Entra ID, Exchange Online, SharePoint, Windows Server
Security	HIPAA-compliant Architecture, Network Segmentation, MFA, Backup & DR, CVE Management	Automation	Python, PowerShell, REST APIs, Git, Documentation, Project Coordination

EXPERIENCE

Network Engineer

Jul 2023 – May 2026

Covenant Technology, LLC – Managed Service Provider

- Owned LAN, WAN, and WLAN infrastructure across a multi-client portfolio using Cisco, Meraki, Fortinet, Aruba, and Ubiquiti hardware. Configured and troubleshot routing protocols, firewall policy, ACLs, and VPN across active client environments.
- Led enterprise wireless design projects using Ekahau and Hamina including active and passive site surveys, RF heat maps, and predictive coverage models for high-density deployments.
- Administered Microsoft 365 tenants at scale including Entra ID, Exchange Online, and SharePoint. Led tenant migrations with zero data loss and managed workloads across Azure and AWS.
- Designed HIPAA-compliant network environments for healthcare clients including network segmentation, least-privilege access, and strict boundary enforcement between production and isolated systems.
- Wrote Python and PowerShell automation to cut manual deployment steps, monitor performance, and accelerate incident response. Served as senior technical escalation across vendors, ISPs, and complex multi-site outages.

Help Desk Technician

Jan 2023 – Jul 2023

First Farmers & Merchants Bank

- Supported LAN/WAN and critical banking software in a regulated environment where downtime was not an option. Resolved incidents fast under the kind of pressure that comes with financial operations.
- Managed VoIP infrastructure, provided remote support across branch locations, and scripted recurring tasks in PowerShell and VBScript to save real time across the team.

IT Specialist

Jul 2022 – Dec 2022

Huskey Truss & Building Supply, Inc.

- Ran Windows Server, Active Directory, and group policy for 350+ employees. Owned hardware lifecycle and software rollouts across the entire org.
- Deployed Netgate firewalls, Dell switching, and supporting network infrastructure. Contributed to virtualization and cloud migration projects.

EDUCATION & CERTIFICATIONS

AS in Computer Science

Columbia State Community College

Expected 2027

Cisco Certified Network Associate (CCNA) May 2026

Cisco Certified Support Technician (CCST) Apr 2026

UniFi Full Stack Professional (UFSP) Aug 2025

Fiber Optic Fusion Splicing Jun 2024

ButterflyMX Installer Certification Apr 2026